

Ocean Adventure - Terms & Conditions

This certificate entitles the recipient and one companion to a 5-day/4-night cruise (one cabin double occupancy in an entry level inside cabin) on one of Carnival Cruise Lines, Royal Caribbean Cruise Lines, Princess Cruise Lines or Norwegian Cruise Lines; from one of three cruise ports including: Long Beach, CA; Miami, FL; or Port Canaveral, FL.

1. To use this promotional travel certificate please visit www.odenzareg.com and follow the instructions to complete and then print the required information (if applicable). The recipient will be required to submit a refundable reservation deposit at the time of registration. This reservation deposit will be returned if you do not complete a travel booking or used as payment towards your industry taxes/fees nominated in term #4 if you complete a booking. The refundable deposit is \$100.00USD. If you pay by credit card (Visa or MasterCard) please retain the original terms and conditions for future reference. On The Green Tournament Shop and Odenza reserves the right to request the original validation card in the future. If you choose to pay by money order, please attach the printed information from the website to your signed and dated original validation card and return the printed form and original validation card to Odenza Marketing Group (Odenza). Money orders should be made payable to Odenza Marketing Group Inc. We are unable to accept US postal money orders or personal checks. If you have general questions about your program, please call 1-866-223-8225 Monday to Friday from 8am to 4pm Pacific Time.

2. Once your completed information has been received, we will email you further information. If you do not have access to a computer, please mail the original signed and dated validation card to the address below along with a stamped self-addressed envelope and Odenza will mail you a manual registration form.

3. All vacation offers are subject to availability and promotional inventory in an entry level category 1A cabin (or similar depending upon the cruise line). Odenza reserves the right to offer an alternate departure date. Travel during peak vacation periods will be subject to additional costs. All travel must be completed prior to the expiry date printed on this certificate. Please allow enough time to book and complete travel. Registrations will not be accepted within 90 days of the program expiry date. The cruise dates available for this program are year-round, however additional charges will apply during peak season from March through August, and holidays. Passengers must meet the age requirements established by the cruise line and have a valid driver's license and a major credit card (MasterCard or Visa). Only one travel offer per household may be used in a twenty-four (24) month period. It is important that you do not make any travel arrangements until you have received written confirmation of your vacation offer.

4. The recipient is responsible to pay for all expenses including, but not limited to: Cruise NCF's (non-commissionable charges/port fees) & government taxes and fees of \$172.33USD/person (please note these taxes/fees are subject to change without notice), fuel surcharges, transportation, gratuities, a \$25.00USD per person travel agency booking fee and miscellaneous expenses, where applicable. Once reservations are confirmed, an Odenza service fee will be levied for all changes, cancellations or no shows, in addition to charges levied by the hotel, airline or travel service provider, if applicable. Each traveler is responsible to obtain all necessary travel documents for each country they visit including but not limited to a passport and travel visas. If you are travelling outside your country of residence Odenza recommends all travelers have a passport valid at

Ocean Adventure - Terms & Conditions

least six months beyond your scheduled return date. For your protection Odenza always recommends the purchase of travel insurance.

5. This offer is not valid for groups of two or more certificate holders. Certificates are non-transferable. This certificate cannot be used in conjunction with any other promotional, discount or coupon offer. This certificate cannot be used by client principles, employees or related parties.

6. This offer is void where prohibited by law. All federal, state, provincial and local laws and regulations apply. This certificate cannot be exchanged for cash, any monetary consideration, resold and cannot be reproduced. This certificate is considered void if bartered at any time or sold to the end user, or if not paid for by the primary issuing merchant or distributor, who purchased direct from Odenza.

7. By participating in this vacation offer the travelers agree that Odenza will not be held liable for any actual or potential losses, including without limitation, compensatory or consequential damages, whether in contract or in tort, by either persons or property, arising out of this offer or in connection therewith. Odenza reserves the right to change these terms and conditions without notice. These terms and conditions are final and cannot be changed or altered by any statement, merchant or representative of any unauthorized person(s). If you require further assistance once your certificate has been properly registered, please visit www.odenzahelp.com.

***Please note:** All travel must be completed prior to the expiry date printed on the certificate. Please allow enough time to book and complete travel. Registrations will not be accepted within 90 days of the program expiry date.

By participating in this program the recipient and guest agree that they have read, understand and agree to the terms and conditions of use and participation; and provide express consent to receive marketing offers from Odenza by participating with this program. Please note that all phone communication with Odenza is recorded and may be monitored for quality and training purposes.